

Individual Agreements
on the
Quality Assurance Guideline for Suppliers QSL
(Quality Assurance Agreement)

Mass Production Products (Version 06/2004)

Robert Bosch GmbH
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- referred to as „BOSCH“ -

and

>Supplier<
[Address]

- referred to as „SUPPLIER“ -

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These individual quality assurance agreements with the SUPPLIER supplement the regulations in the mandatory part. <for all plants in the xx business division, with the goal of ensuring uniform quality of all deliveries to xx plants.> If the present document contains more wide-reaching agreements or agreements which conflict with those in the mandatory part, this document has priority.

1 The Supplier's Quality Management System

The SUPPLIER maintains a certified quality management system per ISO 9001:2000.

Text module new supplier

SUPPLIER agrees to maintain a certified quality management system per <ISO/TS 16949:2002>.

Text module existing supplier

SUPPLIER agrees to further develop his quality management system and to obtain a certificate to <ISO 9001:2000, ISO/TS 16949:2002> by <DD.MM.YY>.

The SUPPLIER is required to provide evidence of his quality management system with a copy of a valid certificate, sent without being requested to <each RB division purchasing department>. If a copy of the valid certificate is not received, then the SUPPLIER is downgraded in the Bosch supplier assessment.

2 Delivery

Products are delivered according to the <Bosch packaging specification No. xyz and the applicable barcode agreement contract no. dated xx.xx.xx>.

3 Incoming goods inspection

BOSCH shall limit the incoming goods inspection to checking for externally visible shipping damage and to confirming the quantity and part number of the ordered products, at least according to the shipping papers. Any deviations detected at this stage shall be reported immediately.

The SUPPLIER agrees to adapt his quality management system and his quality assurance activities to this limited incoming goods inspection as regulated in greater detail in the present individual agreement.

4 Audits, costs

BOSCH recognizes that SUPPLIER as a competent supplier maintains an effective quality management system according to newest standards and is therefore capable of performing problem analysis, necessary quality assurance activities and can also perform audits himself.

For this reason, the costs of audits and process analyses by BOSCH at the supplier's production sites will be borne by the SUPPLIER in the following cases:

- Occurrence of a severe problem in BOSCH production, caused by SUPPLIER
- SUPPLIER could not provide evidence that the defect cause was found and effective corrective actions were implemented by an agreed date,
- Mutually agreed improvement activities were not completed.

Audits are only performed after prior announcement. SUPPLIER will support short-term audit date requests.

SUPPLIER will bear the costs of process audits and problem analyses.

5 Completion of quality assurance activities

5.1 Quality meetings

Quality meetings focussed on topics such as preventive quality assurance, evaluation of exchanged quality data, defect discussions, discussion of current topics, etc. are organized when requested by either party.

5.2 Sampling and release of products (initial sample inspection)

Sampling is to be performed according to <VDA Volume 2 / PPAP>.

Sampling results must be clearly documented in an initial sample inspection report according to <VDA Volume 2 / QS-9000 / the Bosch specific form sheet adapted to VDA>.

If the SUPPLIER recognizes that the agreements made cannot be maintained, then BOSCH purchasing must be notified immediately. BOSCH decides on the next steps if specifications cannot be fulfilled.

5.3 Requalification testing

Requalification testing must be performed with all products according to the control plan (e.g. product quality assurance plan PQP) with complete dimensional and functional testing, taking BOSCH requirements for materials and function into account. The results must be made available for reviews by BOSCH.

5.4 Quality problems

If a **quality problem** occurs, then the batch and production data must be accessible within <one> calendar day.

If the problem is due to product quality, then the contracting parties are required to decide on an approach to solve the problem within one working day after the problem has occurred. The SUPPLIER must ensure that rapid access to resources for defect examination and defect analysis is always possible.

The procedure for processing complaints was agreed at <GB/plant> and defined as follows:

- No later than **1 calendar day** after receiving the <information/parts> (or photographs, defective samples), confirmation of receipt must be sent to BOSCH.
- No later than **2 calendar days** after receiving the <information/parts> (if necessary for the initial response), an initial response must be sent to BOSCH. Contents of the initial response: an 8D report, filled out up to and including the item "Containment activities".
- No later than **14 calendar days** after the complaint is issued by BOSCH, a completed 8D report must be received by BOSCH. If the SUPPLIER cannot deliver a completed 8D report within this time frame, then he must report this to BOSCH with a detailed interim report. This interim report must specify a deadline for submission of the completed 8D report (or for the next interim report). The time between two interim reports may not exceed 14 calendar days.

The deadline (of 14 calendar days for submission of the completed 8D report) can only be extended by submitting detailed interim reports.

Final defect analysis reports must include specific, plausible and complete information. The 8D report format must be used for reporting.

If the <SUPPLIER> does not return to the agreed quality level within a mutually agreed time frame, RB can require the supplier to obtain support from other external suppliers, at the expense of the <SUPPLIER>.

6 Contract duration, cancellation

This quality assurance agreement does not have an expiration date. It can be cancelled in writing, effective the end of each calendar year, at least six months in advance. The applicability to contracts made with this quality assurance agreement remains unaffected by such cancellation, i.e. the rules of the quality assurance agreement continue to apply for these contracts until they expire.

7 Final terms

Modifications and additions to this contract must be made in writing.

If terms of this contract should be entirely or partially invalid, then the applicability of the remaining terms is not affected; in this case, the partners will agree on applicable terms that as closely as possible fulfill the commercial intent of the invalid terms. This also applies accordingly to possible omissions.

This contract is subject to German law and excludes rights of collision. The applicable court of law is in Stuttgart.

<Stuttgart>, Date

City

Date

.....
Robert Bosch GmbH

.....
SUPPLIER
Company stamp