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To Whom it May Concern,

The Engineering Team at Cook Medical Australia has worked with the Manufacturing Solutions Team at Bosch on a number of occasions. The purpose of our interactions was to utilise the Bosch Team to engage with all relevant internal stakeholders to understand the current process and provide potential solutions to improve manufacturing efficiency through standardisation of production processes, reduced manufacturing variation and increased operational agility.

The team at Bosch use a cross functional approach to identify current manufacturing issues and work with the teams on site to develop potential solutions based on the needs of the business. The Bosch team takes time to thoroughly understand the manufacturing process prior to the workshop and are skilled in adapting to internal terminology and culture which encourages the working group to be functioning in an optimal manner.

I have personally been involved in two workshops of this kind, and although the Bosch team are only onsite for a short period of time, I have been impressed by the ability of the Bosch team to engage our production staff to open up about current manufacturing issues and ensure their suggestions and proposals are explored and assessed. They certainly foster a sense of teamwork and shared vision.

We currently have a number of projects which have been generated as a result of these workshops and are planning on working with the Manufacturing Solutions Team on a number of short and long term business solutions.

A handwritten signature in black ink, appearing to read "Shay Wilkinson".

Shay Wilkinson
Team Leader – Process Engineering