

Bosch Automotive Service Solutions – Adyen Payment Link Terms and Conditions (B2B)

These Terms and Conditions (Terms) apply to business-to-business (B2B) payments made to Bosch Automotive Service Solutions Pty Ltd (ACN 001 091 498) (Bosch) using Adyen payment links, including invoice payment links, pay-by-email, or phone-assisted payment links (collectively, “Payment Links”). By completing a payment using a Payment Link, the customer (you) agrees to be bound by these Terms.

1. Payment Method

Payments made using Adyen Payment Links are processed securely by Adyen N.V. and its affiliates (Adyen) on behalf of Bosch. You will receive a unique payment link via invoice, email, or as directed by a Bosch representative over the phone. When you open the link, you will be redirected to a secure Adyen-hosted payment page to complete the payment.

Bosch does not collect or store your payment card information. All payment data is processed directly by Adyen in accordance with the Payment Card Industry Data Security Standard (PCI DSS). Payment is considered complete once Bosch receives confirmation of successful payment from Adyen.

2. Refunds, Returns, and Cancellations

All refund, return, or cancellation rights are governed by Bosch’s [Terms of Delivery and Sale](#) available at www.bosch.com.au/terms, or by any applicable agreement between Bosch and your business. Refund requests must be submitted directly to Bosch. Adyen is not responsible for handling or authorising refunds.

3. Privacy and Data Use

When processing payments through Adyen, Bosch may collect limited information, including your business name, contact details, transaction reference, and payment confirmation. Bosch does not store or have access to cardholder data entered on the Adyen payment page.

Adyen acts as a data processor on behalf of Bosch for payment processing purposes. For more information on how Bosch manages personal data, please review Bosch’s [Privacy Policy](#) available at [www.bosch.com.au/privacy-policy](#) and Adyen’s privacy policy available at www.adyen.com/policies-and-disclaimer/privacy-policy

4. Governing Law and Jurisdiction

These Terms and any payment made under them are governed by and construed in accordance with the laws of the State of Victoria, Australia. The parties submit to the exclusive jurisdiction of the courts of Victoria.

5. Contact Information

For any questions or concerns relating to payments made using Adyen Payment Links, please contact Bosch Automotive Service Solutions Pty Ltd at:

Email: AA-AS.csaus@bosch.com

Phone: +61 1300 783 031

Address: 1555 Centre Road, Clayton, VIC 3168, Australia

6. Cookies and Tracking

The Adyen-hosted payment page may use cookies and tracking tools to enable secure payment functionality and prevent fraud. For details, refer to Bosch's Cookie Policy at www.bosch.com.au/privacy.

7. Amendments

Bosch reserves the right to update or amend these Terms at any time. The version in effect at the time of payment via a Payment Link shall apply.